



Warranty Information

J Mish provides a one-year limited repair or replacement warranty for all residential carpet and rug products. J Mish warrants that its carpets and rugs will be free from defects for a period of one (1) years from the date of delivery to the original seller, when its carpet is installed and maintained in accordance with the accepted industry standards

J Mish's Repair or Replacement Warranty is only applicable to products installed for use indoors in a space consistently maintained at normal temperature and humidity. Carpets must be properly installed over pad in accordance with J Mish's installation recommendations. Warranty may be voided if improper padding is used. Padding must be a maximum thickness of 3/8" with a minimum density of 8 lbs.

Carpet also requires routine maintenance, and should be properly maintained in accordance with J Mish's care and maintenance recommendations, including hot water extraction cleaning performed by trained, qualified carpet care professional at least every 24 months.

The warranty does not cover products placed in use on stairs, ramps, or any area regularly subjected to wheel or rolling apparatuses.

The warranty does not cover certain inherent characteristics of wool carpet that may affect the product's appearance and/or performance over time. Pooling, shading, watermarking, pile reversal, pile crush, dye lot differences, stains and soiling are not manufacturing defects and are not covered by this warranty. The warranty does not cover tears, burns, cuts, pulls, or other damage, deterioration, stains, loss of color or appearance change caused by abuse, or improper or inadequate maintenance.

Warranty will be voided if topical treatments are used. Topical treatments are any aftermarket soil, stain, or insect repellents.